DLH Air Service Snapshot

Executive Summary

- DLH will see 30%+ increases in seat/flights through the fall, thanks largely to new AA service.
- Versus comparable airports, DLH sees the largest increase in passengers (24%) and the largest decrease in fare level (8%), in 4Q18.
- RASM were near system averages in 4Q18, with UA's service adds putting downward pressure on RASMs.
 - Revenue Per Available Seat Mile (RASM) is a unit of measurement commonly used to compare the efficiency of various airlines
- O&Ds seeing the largest increases year/year were DEN and MCO.
- Leakage improved about 9% year/year in April 2019.
- Delta's seat share of DLH will approximate 49% in 2019, well off historical peaks when DL dominated the market

DLH Forward Looking Seats and Flights

| F 23.538.5 24.5 | | YOY Change - Monthly Flights and Seats | | | | | | | | | |
|--------------------------|----------|--|-------|----------|-------|----------|-------|----------|-------|----------|-------|
| Destination | Airline | May 2019 | | Jun 2019 | | Jul 2019 | | Aug 2019 | | Sep 2019 | |
| Carlotte and the second | | Flights | Seats | Flights | Seats | Flights | Seats | Flights | Seats | Flights | Seats |
| Percent Difference | | | | | | | | | | | |
| Chicago-O'Hare, IL (ORD) | American | NEW | NEW | NEW | NEW | NEW | NEW | NEW | NEW | NEW | NEW |
| Minneapolis/St. Paul, MN | Delta | 0.7% | 4.7% | 15.3% | 21.1% | 20.7% | 28.6% | 19.2% | 22.0% | 18.2% | 31.0% |
| Chicago-O'Hare, IL (ORD) | United | 1.1% | 2.0% | 5.7% | 3.9% | 11.7% | 9.6% | 20.4% | 14.5% | 4.3% | 3.2% |
| Total | | 8.7% | 9.9% | 34.8% | 32.3% | 40.2% | 38.7% | 44.1% | 38.4% | 35.7% | 36.7% |

4Q18 Fare Benchmarking

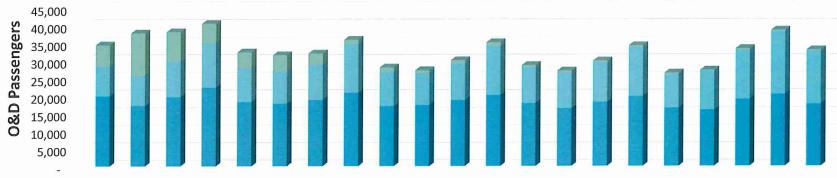
| 4Q18 Benchmarking: DLH versus other regional Airports | | | | | | | | | | | |
|---|---------|-----------|--|------------------|-------|--|---------------|------|-----|-------|--|
| | Average | O&D | | Year/Year Change | | | Carrier Share | | | | |
| for and | Fare* | Psgrs | | Avg Fare | Psgrs | | AA | DL | UA | Other | |
| DLH | \$242 | 33,091 | | (8%) | 24% | | 0% | 54% | 45% | 1% | |
| MSP | \$203 | 2,635,694 | | 4% | 2% | | 9% | 56% | 7% | 28% | |
| FAR | \$244 | 102,488 | | (3%) | 7% | | 17% | 41% | 22% | 20% | |
| ATW | \$221 | 88,150 | | (4%) | 22% | | 12% | 47% | 23% | 18% | |
| RST | \$239 | 46,437 | | 0% | 5% | | 30% | 47% | 21% | 3% | |
| GFK | \$247 | 28,510 | | 2% | (1%) | | 0% | 75% | 1% | 24% | |
| MQT | \$252 | 12,452 | | (2%) | 9% | | 36% | 63% | 0% | 1% | |
| BJI | \$261 | 7,324 | | 13% | 5% | | 0% | 99% | 0% | 0% | |
| BRD | \$245 | 4,842 | | 3% | (0%) | | 0% | 100% | 0% | 0% | |
| HIB | \$245 | 3,881 | | 0% | 0% | | 0% | 100% | 0% | 0% | |

^{*} One way-trip excluding taxes and fees

Top O&D Markets: 4Q18

| Donk | Destination | O&D | O&D | Average | YOY % Change | | |
|-------------------|------------------------------------|------------|--------------|-----------|--------------|-------|-------|
| Rank | Desunation | Passengers | Revenue (\$) | Fare (\$) | Pax | Rev | Fare |
| 1 | Chicago-O'Hare, IL (ORD) | 42 | 5,486 | 132 | 34% | 31% | (3%) |
| 2 | Denver, CO | 12 | 2,244 | 186 | 106% | 61% | (22%) |
| 3 | Orlando, FL (MCO) | 12 | 2,414 | 201 | 50% | 38% | (8%) |
| 4 | Phoenix, AZ (PHX) | 9 | 2,220 | 242 | 34% | 20% | (10%) |
| 5 | Atlanta, GA | 8 | 2,016 | 243 | 28% | 31% | 2% |
| 6 | New York-La Guardia, NY (LGA) | 8 | 1,676 | 204 | 28% | 19% | (8%) |
| 7 | Las Vegas, NV | 8 | 2,114 | 264 | (19%) | 9% | 35% |
| 8 | Boston, MA | 8 | 1,519 | 191 | 23% | (3%) | (21%) |
| 9 | Detroit, MI | 8 | 1,660 | 219 | 35% | 28% | (5%) |
| 10 | Dallas-Fort Worth, TX (DFW) | 7 | 1,368 | 193 | 52% | 37% | (10%) |
| 11 | Seattle, WA | 7 | 1,565 | 238 | 13% | (1%) | (12%) |
| 12 | Los Angeles, CA | 6 | 1,467 | 236 | (7%) | (16%) | (10%) |
| 13 | Minneapolis-St. Paul, MN | 6 | 706 | 114 | 85% | 57% | (15%) |
| 14 | Ft. Myers, FL | 6 | 1,364 | 231 | 130% | 113% | (7%) |
| 15 | Houston-Intercontinental, TX (IAH) | 6 | 1,565 | 269 | 14% | 10% | (4%) |
| 16 | St. Louis, MO | 6 | 1,195 | 208 | 82% | 79% | (2%) |
| 17 | Tampa, FL | 5 | 1,078 | 206 | 65% | 71% | 3% |
| 18 | San Francisco, CA | 5 | 1,332 | 261 | 53% | 73% | 13% |
| 19 | Portland, OR | 5 | 1,014 | 209 | 1% | (15%) | (16%) |
| 20 | Washington-National, D.C. | 5 | 1,210 | 258 | (22%) | (12%) | 13% |
| Total All Markets | | 360 | 86,992 | 242 | 24% | 15% | (8%) |

DLH O&D Passenger Market Share



4Q13 1Q14 2Q14 3Q14 4Q14 1Q15 2Q15 3Q15 4Q15 1Q16 2Q16 3Q16 4Q16 1Q17 2Q17 3Q17 4Q17 1Q18 2Q18 3Q18 4Q18

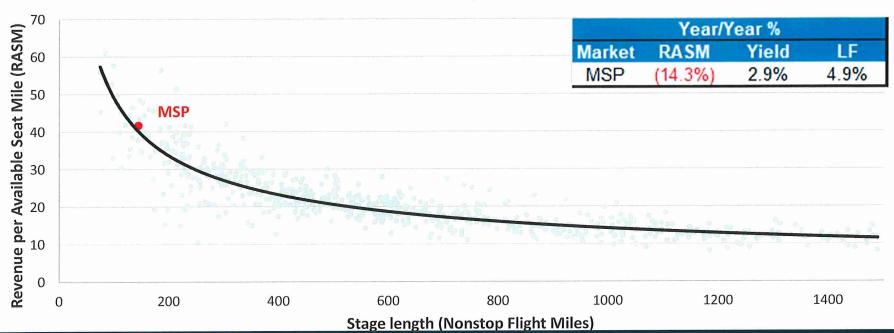
| Year | Quarter | Airline Market Share | | | | | | |
|------|---------|----------------------|-----|-------|--|--|--|--|
| Teal | Quarter | DL | UA | OTHER | | | | |
| | Q1 | 61% | 38% | 2% | | | | |
| 2017 | Q2 | 61% | 37% | 1% | | | | |
| | Q3 | 58% | 40% | 2% | | | | |
| | Q4 | 63% | 36% | 2% | | | | |
| | Q1 | 59% | 40% | 1% | | | | |
| 2018 | Q2 | 57% | 41% | 2% | | | | |
| 2010 | Q3 | 53% | 46% | 1% | | | | |
| | Q4 | 54% | 45% | 1% | | | | |

■ DL ■ UA ■ OTHER



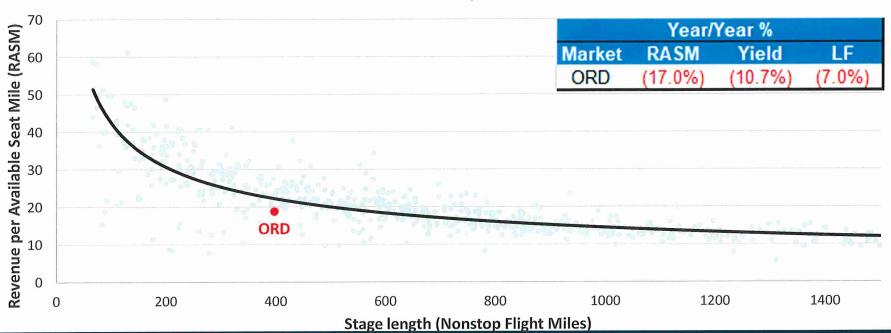
DL RASM Performance

RASM & Stage Length For markets < 1,500 miles



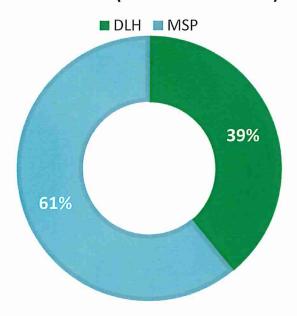
UA RASM Performance

RASM & Stage Length For markets < 1,500 miles

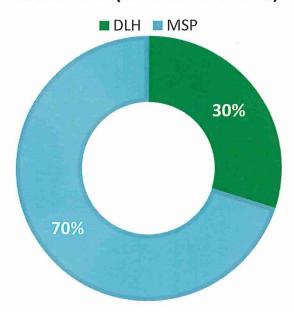


DLH Leakage (Market Share by Airport)

AIRPORT OF ORIGIN APRIL 2019 (WITHIN 60 MILES)

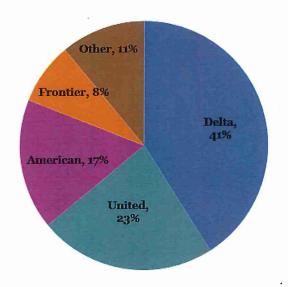


AIRPORT OF ORIGIN APRIL 2018 (WITHIN 60 MILES)



Market Share of DLH Leakage by Carrier

Market Share of DLH Leakage by Carrier 2013



Market Share of DLH Leakage by Carrier 2018

