

#### **MONACO AIR DULUTH – THE HISTORY**



#### **History**

- Monaco Air was established in November, 2005
- Prior careers in Information Technology, globally
- We both share a passion for aviation and are active pilots
- Our FBO journey:

"To create a world class FBO with second-to-none customer service that exceeds every expectation"



#### MONACO AIR DULUTH - THE COMPANY



### Company

- 24 x 7 x 365 Operations Like the Airport, we never close
- 30+ Full-time Professionals
  - 4 Customer Service Representatives
  - 16 Line Technicians
  - 4 Aircraft Mechanics / 2 GSE-Facility Maintenance
  - 3 Accounting Specialists / 3 Senior Management
- We place a very high value on Airport and Tenant Relationships
  - Duluth Airport Authority / 148<sup>th</sup> Air National Guard
  - Unify / Cirrus / LSC / LSH / Aircraft Owners and Operators, Etc.



#### **LINES OF BUSINESS**

# MONACO AIR

D U L U T H





#### **Three Primary Customer Groups:**

- 1. Airline / Charter / Cargo Services
- 2. VIP / Private Air Travel International Techstops
- 3. Military Support Aircraft Services, Training and Operational

#### **Diversification:**

- Cold Weather Testing and Aircraft Ice Testing Programs
- 2. Cruise Ship Handling...?

#### **AIRLINE / CHARTER / CARGO SERVICES**



- Airline Operations:
  - Primary Fueling Services
  - Primary Deicing / Anti-Icing Services (Type I and IV)
  - Primary and Secondary Airline Ground Handling
  - Airline AOG Maintenance First-Call Service
- Scheduled / Ad hoc Charter Handling
  - Sun Country / Allegiant / Swift Air / Numerous others
  - Aircraft types: up to B747 / A350 / AN124 (Deployments)
  - All above and below wing services provided
- Cargo Handling





#### **FUELING / DEICING OPERATIONS**



#### Fueling Operations

- 100,000 Gal. Jet Fuel Farm / 15,000 Gal. AvGas
- One 7,000 Gal and Four 5,000 Gal. Jet Refuelers
- Two Avgas Refuelers / One AvGas Self-Serve Station
- Diesel and Unleaded Fuel Farm and Refuelers
- Cirrus Dedicated Jet Truck / Cirrus Diesel Self-Serve

#### Deicing Operations

- Three primary Type I & IV Deice Trucks w/ Forced Air
- Two 8,000 gallon Type I Storage Tanks / Type IV Storage
- We are the Primary Deicer for all Airlines / Charters / Corporate / GA / Military
- Aircraft Manufacturers like Embraer and Gulfstream use our deicing operations to certify new aircraft for Flight Into Known Ice (FIKI) and Training Procedures



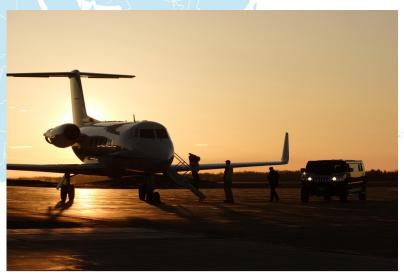


#### **VIP / PRIVATE AIR SERVICES**

MONACO AIR

- 10,000 sqft FBO Facility opened in 2017
  - VIP Two-Story Customer Lounge
  - Full Service Concierge Desk
  - Pilot's Lounge with Snooze room for two
  - Weather and Flight Briefing Room
  - Full Catering Kitchen with Bistro
  - Fitness Room with Shower and Locker Room
  - Large and Small conference Rooms
  - On-site Car Rental and Two Courtesy Vehicles (Hybrid / New)
  - VIP Catering with Blackwoods Restaurant





#### **INTERNATIONAL TECHSTOP BUSINESS**



#### **International Techstops with US Customs**

- Central Location on Shortest Great Circle Routes
- International Quick Turns under 20 minutes
- US Customs International Port of Entry
  - 24 x 7 x 365 USCBP / FBO / Airport
  - USCBP Customs located inside of FBO
  - Arriving aircraft park directly in front of FBO
- VIP Passenger / Crew / Aircraft Handling / Catering / Int'l Garbage Handling
- Primary crew swap location for long haul flights NetJets Primary Techstop Location
- US Customs International Port of Entry since 1959 60+ years experience



#### **MILITARY SUPPORT SERVICES**

MONACO AIR

DULUTH

- Hold Contract for DOD/DLA Military Fueling
- Large Scale Training Exercise Support MOA's
  - FBO becomes the Visiting Unit Base of Ops.
    - Military Ramp(s)
    - Briefing Rooms
    - Secured Equipment Room
- 148<sup>th</sup> Joint Support / Training and Deployment Support
- Miller Army Airfield at Camp Ripley Assault Strip Quals
- Hot Fueling Capability eventually
  - Working with DAA Operations to implement





#### **DULUTH INTERNATIONAL AIRPORT OVERVIEW**



#### **Duluth International Airport (KDLH)**

- Former Air Force Military Base
- 10,591' Primary Runway / CAT II ILS
- ARFF (Cat. 'D') / FAA Tower / 24 x 7 x 365
- Uncongested Airspace / No Slots / No PPR's (FBO)
- Ultraheavy Ramps / Runways / Taxiways
- Support B747's, AN-124's, C-5 Capability
- Daily Schedule Airline Service including Delta Airlines / United Airlines / Sun Country (Seasonal)
- US CUSTOMS at Monaco Air, and at the Main Terminal



#### **CHALLENGES**



## The Biggest challenge to nearly all FBO's: Ramp Space vs. Growing Aircraft Size

Wingspan Length

In 2005: Gulfstream G450 78' 89'

Today: Global 7500 104' 111'

Size Increased by 33% 25%



#### Solution:

Space to expand Monaco Ramp to the north by 25 Feet

#### ON THE HORIZON: THE AAM REVOLUTION



#### Advanced Air Mobility (AAM)

#### What is it:

- An automated air transportation system for passengers and cargo in urban and rural locations using next generation technologies
- It's not a single technology, but a collection of emerging technologies eventually applied to the entire Aviation Transportation System
  - Electric vertical take-off and landing (eVTOL) aircraft beyond drones
  - Incorporating Autonomous AI Control
  - Initially with nominal range, but increasing distances with heavier loads
  - Goal is to adapt to existing Airspace Regulations
  - But what about the Infrastructure Needs?
- AAM is expected to become an increasingly important part of the global transportation system in the next several years



Archer "Midnight" - First Customer: United Airlines- Initial Order for 100

### **Questions?**

